

Results of Second Transparency Survey – January 2020

Question Text: The RECOA Board operates in a transparent manner.


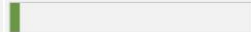

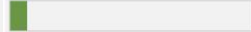

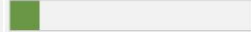

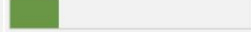

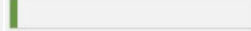
Question Type: Rating (1-10)

Required: Yes

Statistics

Average: 6

Median: 6

Response	Graph	Percent	Count
1		3.1%	5
2		4.3%	7
3		5.5%	9
4		6.7%	11
5		23.9%	39
6		11.7%	19
7		13.5%	22
8		20.2%	33
9		8%	13
10		3.1%	5

Question Text: The RECOA Board values owner input as it makes policy


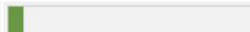

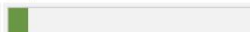

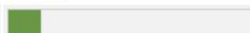

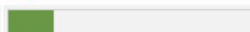

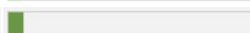
Question Type: Rating (1-10)

Required: Yes

Statistics

Average: 5.8

Median: 6

Response	Graph	Percent	Count
1		3.1%	5
2		5.5%	9
3		9.2%	15
4		8%	13
5		20.9%	34
6		13.5%	22
7		10.4%	17
8		18.4%	30
9		4.9%	8
10		6.1%	10

Question
Text: I am aware of the Transparency Initiative

Question
Type: Yes/No

Required: Yes

Response	Graph	Percent	Count
No		9.8%	16
Yes		90.2%	147

Question
Text: I have seen the Transparency Initiative logo

Question
Type: Yes/No

Required: Yes

Response	Graph	Percent	Count
No		72.4%	118
Yes		27.6%	45

Question
Text: I have attended a RECOA Board Meeting in the previous 12 months

Question
Type: Yes/No

Required: Yes

Response	Graph	Percent	Count
No		47.9%	78
Yes		52.1%	85

Question Text: I have attended a RECOA Committee Meeting in the past 12 months

Question Type: Yes/No

Required: Yes

Response	Graph	Percent	Count
No		67.5%	110
Yes		32.5%	53

Question Text: I have attended a RECOA Town Hall or Forum in the previous 12 months

Question Type: Yes/No

Required: Yes

Response	Graph	Percent	Count
No		48.5%	79
Yes		51.5%	84

Question Text: I would like to have a Town Hall or Forum regarding this topic:

Responses

4. Enforcement of speeding and not stopping at stop signs on roads within Eagle Crest.
6. Yard Maintenance
7. The care and maintenance of RECOA owned common areas and pathways.
10. Are these meetings for issues inside Eaglecrest or other topics?
11. Landscape maintenance cost management
12. Security
14. Sure
15. Speeding and signage when pesticides are used in the common areas along paved trails
17. Goals for 2020

18. Sports Center photo ID so access is limited to only those allowed
19. you figure it out
20. Resort Owner's plans and long term objectives for Eagle Crest Resort
22. RECOA'S (Board) Strategic Plan for the future.
30. I would like to attend most of them but cannot because I only get to my house there once in awhile.
31. A Town Hall by the Owners of Eagle Crest Resort detailing intended plans for the future
32. New and/or completely remodeled Sports Center
33. Managing adverse effects from short-term large home rentals
36. speeding within Eagle Crest
37. Why the planned communities landscaping dues went up so much
38. Enforcing the HOA rules
39. Maintenance and the use of pesticides
40. Mode of operation of new board with new acting board President
41. Landscaping service
42. Better understand increase in association dues at Creekside
45. Yes
48. open
49. Deer Control and Landscaping
50. Lack of credibility of RECOA; more interest in logos than solutions.
53. a follow up meeting with Hillsboro Aero Academy regarding their noisy air traffic overhead.
57. Landscaping cost benefit
59. The outrageous dues increase over alleged landscaping due to minimum wage increase
61. Electing officers
62. Managed Communities: What is RECOA Absolutely Going to Take Responsibility For?
63. Rationale for outrageous HOA's and what is plan to reduce this extortion
64. I personally would be interested to hear how the escalating HOA fee is affecting their ownership.
67. How the HOAs, resort owner, management and vacation rental group interact
68. Follow up on Air School Training over EC with flight schools in attendance . Both HAA and Leading ed
69. Maybe
70. Architectural Committee
71. Wildfire Prevention

- 78. Long range improvement planning for our community. 1-10 years.
- 79. Future planning and strategies and HOA planning to keep community old and dated.
- 81. Sport Centers plans for improvement
- 83. Landscaping and associated HOA fees
- 84. Landscaping SOW & contract
- 85. What can be done to help with the over crowding of our lakeside pool.
- 86. It's time we get the off-leash dog park underway.
- 89. -
- 91. growth and meeting future demands
- 94. Cheat grass in common area!!
- 96. maybe . It would be nice to see more info in the minutes of the board meetings. Today all we ...
- 97. sports center plans and improvements, and owner input and survey results
- 98. No
- 102. Updating CCRs through Policies and Procedures
- 103. No topic comes to mind at this time.
- 104. Detailed information as to why "higher expected landscaping costs"?
- 105. Getting results when an entire neighborhood has an issue. We only get put off over and over.
- 106. traffic control. 20 is toooo slow, make it 30 and people will be more inclined to comply.
- 107. refusal of board members to respond to inquiries in a timely manner.
- 109. I am pleased with how EC is managed. I spend 4 months + here a year and enjoy it. I realize we are i
- 111. Not Sure
- 113. keeping the roads clean. once the sand goes down it's there for the winter
- 116. what is going to happen with the rec centers
- 117. Replacing north view services management
- 118. What, if anything, can be done about the exploding deer population
- 120. Facilities improvements and new facilities planning.
- 121. What the vision is for the resort 10 years from now
- 122. Cutting down trees. I would like to see more control
- 125. Not at this time.
- 126. not enough mail boxes for existing lots in Eagle Crest
- 129. transparency without factual information is worthless

- 131. New trails
- 132. Recreational and Meeting Facilities improvements for Ridge Owners
- 135. We live in CT, can we be added to conference call or Skype?
- 138. Road maintenance especially during snowfall
- 140. Not going 20mph within the Resort property
- 141. Fencing guarding vegetation from Deer.
- 142. Fitness center shared use; constraints; compromises made; plan for 3 years from now
- 145. people piling rocks beside the hiking path on Cline Butte. It is dangerous and ruins a
- 147. Adding two indoor tennis courts so we can obtain official sanction for USTA tournaments.
- 148. Where each dollar and cent of my dues is going
- 151. Honestly, our biggest concerns are twofold: the responsiveness (or lack thereof) of management; and
- 155. Reserve Study
- 156. Mail boxes for the West Ridge, urban vegetable gardens and community gardens
- 161. protection of vegetation using wire